

aractech

Global Learning for Operational Leaders



SECURITY MANAGEMENT

Certificate in Supervising Security Operations (CSSO)

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Course content

Why Attend

This course will provide security operatives, officers and managers with the fundamentals of conducting effective security operations.

It will address a wide variety of topics to enable all participants to understand and practice the skills required to carry out day-to-day security functions.

Course Methodology

• This course is highly interactive and includes group discussions, case studies and syndicate work. It also includes practical exercises that allow all participants to use the knowledge they gained to demonstrate their skills in conducting effective security operations.

Course Objectives

- Demonstrate and explain the skills and duties of a confident security officer
- Explain the relevant legislation/law that impacts the work of a security officer
- Explain the importance of emergency procedures within the workplace
- List the safety principles, procedures and policies, which are required within the workplace
- Apply good communication, customer care and negotiating skills
- Apply searching, patrolling and scene preservation skills

Target Audience

- Security officers, managers, team leaders and other individuals who require the skills and duties to perform or manage security roles within the workplace.
- Target Competencies
- Conducting risk assessment
- Managing physical security

Course outline

Detailed course outline

Module-by-module outline for Certificate in Supervising Security Operations (CSSO).

Module 1 - Introduction to Supervising Security Operations

- Introduction
- What is Security?
- Customer Service
- The Structure of Law

Module 2 - Manned Security Operations

- Roles of a Security Officer
- Crime Identification
- Arrest Procedure
- Security Report Writing
- Investigations & Evidence

Module 3 - Physical Security Operations

- Patrolling
- Access & Egress Control
- Search Procedure

Module 4 - Systems Security Operations

- Technology & Systems
- Close Circuit Television (CCTV)
- Surveillance

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Module 5 - Safety and Emergency Response

- Health and Safety Awareness
- Risk, Threat and Vulnerability Assessments
- Principles of First Aid
- Fire Safety Awareness
- Emergency Response & Evacuation Procedures
- Incident Management

Seminar dates

Available seminar dates

Live dates and pricing for Certificate in Supervising Security Operations (CSSO) generated from the course details page.

| Date | Location | Format | Fee |
|-----------------------|--------------|-----------|--------|
| 15 - 19 June 2026 | Kuala Lumpur | Classroom | €1,575 |
| 20 - 24 July 2026 | Barcelona | Classroom | €2,695 |
| 3 - 7 August 2026 | London | Classroom | €2,940 |
| 7 - 11 September 2026 | Munich | Classroom | €2,415 |
| 12 - 16 October 2026 | Barcelona | Classroom | €2,695 |
| 9 - 13 November 2026 | Paris | Classroom | €3,150 |
| 14 - 18 December 2026 | Frankfurt | Classroom | €2,275 |

Live online option

Online delivery is available at €1,250.