

aractech

Global Learning for Operational Leaders

LEADERSHIP AND MANAGEMENT | LM-033

Operational Risk Management and Mitigation

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Course content

Why Attend

Operational risks such as process failures, human error, system breakdowns, supply disruptions, fraud, and regulatory breaches can significantly impact performance and reputation. Organizations need practical frameworks to identify threats early, strengthen controls, and respond effectively when issues arise. This course equips participants with tools to assess operational risk, implement mitigation strategies, improve resilience, and support sustainable operations.

Course Methodology

- This course uses an interactive and practical approach through presentations, case studies, risk workshops, group discussions, scenario analysis, control assessments, and real workplace examples.

Course Objectives

- Understand the principles of operational risk management
- Identify key operational risks across business functions
- Apply risk assessment and prioritisation methods
- Design effective controls and mitigation plans
- Improve incident response and business continuity readiness
- Monitor risk indicators and operational performance

Target Audience

- Risk Managers
- Operations Managers
- Internal Auditors
- Compliance Professionals

Course outline

Detailed course outline

Day-by-day outline for Operational Risk Management and Mitigation.

Day 1 - Foundations of Operational Risk Management

- Definition and importance of operational risk
- Sources of operational risk in organizations
- Categories of people, process, system, and external risks
- Risk governance roles and responsibilities
- Building a risk-aware operating culture
- Introduction to operational risk frameworks

Day 2 - Risk Identification and Assessment

- Techniques for identifying operational risks
- Process mapping for risk discovery
- Risk registers and control inventories
- Assessing likelihood, impact, and velocity
- Prioritising key operational threats
- Key Risk Indicators (KRIs) for monitoring

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Day 3 - Risk Controls and Mitigation Strategies

- Preventive, detective, and corrective controls
- Segregation of duties and approval controls
- Managing vendor and third-party risks
- Fraud prevention and control measures
- Designing practical mitigation plans
- Embedding controls into daily operations

Day 4 - Incident Response and Business Resilience

- Managing incidents and operational disruptions
- Root cause analysis after failures
- Crisis escalation and communication protocols
- Business continuity planning essentials
- Disaster recovery coordination
- Lessons learned and corrective actions

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Day 5 - Monitoring, Reporting, and Continuous Improvement

- Risk reporting to management and boards
- Operational dashboards and performance metrics
- Auditing operational controls
- Continuous improvement of risk systems
- Building accountability for risk ownership
- Future trends in operational risk management

Seminar dates

Available seminar dates

Live dates and pricing for Operational Risk Management and Mitigation generated from the course details page.

| Date | Location | Format | Fee |
|---------------------|--------------|-----------|--------|
| 1 - 5 June 2026 | Frankfurt | Classroom | €2,275 |
| 8 - 12 June 2026 | London | Classroom | €2,695 |
| 15 - 19 June 2026 | Munich | Classroom | €2,975 |
| 6 - 10 July 2026 | Amsterdam | Classroom | €2,940 |
| 20 - 24 July 2026 | London | Classroom | €2,975 |
| 3 - 7 August 2026 | Istanbul | Classroom | €2,695 |
| 10 - 14 August 2026 | Kuala lumpur | Classroom | €1,575 |

Live online option

Online delivery is available at €1,250.