

aractech

Global Learning for Operational Leaders



SECURITY MANAGEMENT

Security Incident Management and Investigations

Contact

+31 85 7444446
info@aractech.com
<https://aractech.eu>

Address

Waarderweg 50, 2031PB Haarlem - Netherlands.

Course content

Why Attend

In this essential 5-day course, we thoroughly cover Incident Management in part one, followed by the Fundamentals of Investigations in part two.

During the Incident Management portion, participants will explore how incident management works and how individuals and teams can successfully implement and apply principles within their organizations and/or work environments. Incident Management involves returning your organization's everyday business safety, productivity, and overall operation, to normal as quickly as possible after an incident. Topics such as principles of incident management, incident management methodology, and incident typology will be covered in detail.

Course Methodology

- This course uses a variety of methods including case studies, role plays, presentations, videos and group exercises/activities to facilitate the learning process.

Course Objectives

- Explain and apply the principles of Incident Management to their workplace
- Apply Incident Management methodology and create a plan to recover the business quickly from a threat or incident
- Explain the basic fundamentals of an investigation
- Demonstrate how to conduct a basic internal investigation within their organization
- Conduct a complete crime scene preservation investigation from start to finish

Target Audience

- This course is suitable for security managers/supervisors and personnel, company investigators, human resource professionals, site managers, safety and incident response team members, business owners, and anyone involved in incident management and investigations.
- Target Competencies
- Incident Management
- Crime Scene Management

Course outline

Detailed course outline

Module-by-module outline for Security Incident Management and Investigations.

Module 1 - Introduction to Incident Management and Investigations

- Incident management.
- Differences between an Emergency, Incident and Accident
- Security incidents and safety incidents
- Managing an incident
- Incident response
- Business Continuity Management (BCM)

Module 2 - The fundamentals of Incident Management

- Initial response
- Incident classification
- Reporting and escalation procedures
- Integrated Incident Management Response
- Site-specific emergency procedures
- 5 Priorities when responding to specific Incidents

Module 3 - Application of Incident Management Plan

- What is an Incident Management Plan?
- Constructing an Incident Management Plan for your organization
- Techniques required to implement the plan
- Implement the incident management plan

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Detailed course outline

Module-by-module outline for Security Incident Management and Investigations.

Module 4 - Principles of Investigations

- Locard's Exchange Principle
- Establishing an investigative mindset
- Observation skills
- Rules of Investigation
- Planning an investigation
- Decision making process

Module 5 - Investigation Methodology

- Conducting an investigation
- Investigation evaluation
- How to deal with Evidence found at the scene
- Dealing with the authorities and Police
- Understanding the legal chain of evidence
- Questioning techniques

Seminar dates

Available seminar dates

Live dates and pricing for Security Incident Management and Investigations generated from the course details page.

Date	Location	Format	Fee
11 - 15 May 2026	Paris	Classroom	€3,150
8 - 12 June 2026	Frankfurt	Classroom	€2,275
6 - 10 July 2026	Barcelona	Classroom	€2,695
10 - 14 August 2026	Frankfurt	Classroom	€2,275
14 - 18 September 2026	Rome	Classroom	€2,975
5 - 9 October 2026	Kuala lumpur	Classroom	€1,575
16 - 20 November 2026	Barcelona	Classroom	€2,695

Live online option

Online delivery is available at €1,250.